Annie Hoag RN, IBCLC, CST <u>connect@anniehoag.com</u> Anniehoag.com 541-513-5267

Consent for Care for Tele-lactation

I understand that during a virtual consult for lactation support, Annie Hoag IBCLC may examine me and my breasts visually, may examine me and my baby or babies visually, may observe me and my baby while feeding, may make clinical observations, may provide information on techniques and breastfeeding, pumping, and feeding equipment, and will make recommendations towards helping me reach my goals. Annie will guide me in positioning my camera to be able to see me and my baby, and will direct me in assessments of my breasts and/or my baby in the furtherance of my care.

I understand no outcome can be guaranteed. I acknowledge that there may be some limitations with virtual care.

I will provide Annie with the names and contact information for other relevant healthcare providers for me and my baby, and Annie may communicate with them as needed. It is my responsibility to provide accurate information and to keep it updated. I can decline this if I choose not to have reports sent to my health care providers.

I understand that it is my choice to have someone else present during the visit, and that anyone who sits in on the visit will have access to my healthcare information and my confidentiality may not be guaranteed. I have provided written notice to Annie of any person(s) I wish to have present during the visit. I understand that if I include any third party on an email or text with Annie, I am granting permission for Annie H. to communicate my health information and that of my baby or babies with that third party. Annie H. will not initiate inclusion of any third party on an email or text. I acknowledge that Annie H. is not responsible for any breach of confidentiality made by any person present I invite to be present during a visit, or added by me as a third party to text or email.

I have read and reviewed Annie Hoag's payment policies and understand that I am responsible for all charges associated with this visit. Annie is providing care to me and to my baby or babies; together we are all the clients of Annie Hoag. Annie may communicate with my credit card company or bank for any payment related matters. It is my responsibility to provide accurate and current payment and insurance information.

In order to provide care to you as quickly as possible, I am using a non-HIPAA compliant service called Zoom to provide video care for you and your baby. The Department of Health and Human Services is temporarily allowing this exception and I will be moving to a HIPAA-compliant platform as soon as I am able. We may use the non-HIPAA compliant platform of your choice, as long as it is private.